BOLTON'S CHILDREN'S SERVICES INTEGRATED FRONT DOOR

⭐ = Time Checkpoint

Early Help is delivered at neighbourhood level by all partners. Partners are supported to develop their skills and knowledge to support children using Early Help Assessment process and to act as Lead Professional. Advice and Guidance is available via the Early Help Access Point for Early Help cases.

Completion of Early Help Assessment undertaken, with family consent.

Where family needs are escalating and there are concerns that needs/risks exceed Early Help level

Request support from Children's Services (incl Targeted Early Help) using online form.

For Child Protection/Significant Harm, please call **01204 331500**

Child Protection (significant harm) concerns directed in from single telephone line

INTEGRATED FRONT DOOR
Case review and Triage (online referrals)
Multiagency information sharing and risk management to inform decision making with core Integrated Team Members.
Daily Risk meeting included to incorporate aligned membership to the Integrated Front Door ⭐

Core Integrated Team includes:

Children's Social Care
Police
Health
Early Help
YOT

REFERRAL TEAM ⭐

⭐ Threshold Decision made to progress to Assessment. Assessment undertaken (social care)

Threshold not met for assessment (social care)

Case progresses to Social Work support and intervention S17/47

Step Down to Partner Agency with clear plan

Step Down to Targeted Early Help Service with clear plan

Partner agency has existing relationship with family or was previously LP

Partner agency continue Early Help support as part of Step-Down plan/Referrer advised to initiate EHA

EARLY HELP ACCESS POINT
Multi-agency EH decision making and record/information check/share ⭐

- Information, advice and guidance
- Practical support to practitioners
- 'Troubleshooting' EH cases
- Resource directory
- Process support
- Access to Targeted Early Help Service Support
- Pathway navigation

Calls in for Early Help advice and guidance queries. 01204 331501

Calls out to enquiries where EH information, advice and guidance is to be provided to existing LP/referrer

OFFENDING PREVENTION TEAM ⭐

Decision made that preventative work is required in relation to offending, criminality, ASB, NFA, RUI, (includes work with siblings of offenders).

Case allocations for Offending Prevention Service ⭐

TYS Induction Booklet (assessment) completed and intervention support in place

Case Closed (needs met)

No Further Action/No consent

Targeted Early Help Service support agreed and allocated to locality team. Targeted 20wk intervention or Targeted Youth Support. ⭐

Partnership Support to remain LP

Support deployed to partner by EHA Partnership Support Worker (can provide information, advice and guidance to partners to enable partner to continue providing support to child/family, or practical support relating to EHA/Plan)

Case Closed (needs met)

Step Down to Universal Services or Community Based Support

Step Down to partner agency for ongoing continued Early Help support

Step Down to Universal Services or Community Based Support